



MS-100T02: Microsoft® 365 Tenant & Service Management

Duration: 1 Day

Method: Instructor-Led Training (ILT)

Certification: Microsoft 365 Certified: Enterprise Administrator Expert —
Exam 1 of 2: MS-100 Managing Office® 365 Identities and Requirements

Course Description

In this course, participants will learn about Microsoft 365 Tenant and Service Management, which includes topics such as how to plan, manage, and customize your organization's Microsoft 365 tenant and services.

NOTE: This course is the second part of a three-course series that covers the skills needed to prepare for one of the certification exams, MS-100:

- *MS-100T01: Office 365 Management*
- *MS-100T02: Microsoft 365 Tenant & Service Management (This course)*
- *MS-100T03: Microsoft 365 Identity Management*

Target Audience

This course is intended for:

- IT Professionals
- Persons who are aspiring to the Microsoft 365 Enterprise Administrator role.

Prerequisites

To attend this course, participants must have the following:

- Completed the *MS-100T01: Office 365 Management* course.

Course Objectives

Upon successful completion of this course, attendees will be able to:

- Plan their Microsoft 365 on-premises infrastructure.
- Plan their identity and authentication solution.
- Plan and configure their Microsoft 365 experience.
- Leverage Microsoft's FastTrack and partner services.
- Implement their domain services.
- Configure their Microsoft 365 tenant roles.
- Manage their Microsoft 365 tenant health and services.



Course Topics

Module 1: Designing your Microsoft 365 Tenant

- Planning a Microsoft 365 On-Premises Infrastructure
- Planning Your Identity and Authentication Solution

Module 2: Configuring your Microsoft 365 Tenant

- Planning your Microsoft 365 Experience
- Configuring your Microsoft 365 Experience
- Leveraging FastTrack and Partner Services
- Implementing Your Domain Services

Module 3: Managing your Microsoft 365 Tenant

- Configuring Tenant Roles
- Managing Tenant Health and Services

Module 4: Hands-On Labs

- Set Up a Microsoft 365 Trial Tenant
- Managing Microsoft 365 Users, Groups, and Administration
- Configuring Rights Management and Compliance
- Monitor and Troubleshoot Microsoft 365

